



# Stay connected

## We're Here To Help

Internet is a major part of everyone's lives – job searches, school projects, paying bills, and to the homebound it is another way to connect to the outside world.

Low-income data subscribers can apply for aid to help with their Midcontinent Broadband bill through the **Broadband Lifeline Assistance** program. If you have any questions, please call 1.800.888.1300 and we'll be happy to assist you.

## Broadband Lifeline Assistance

Lifeline provides eligible subscribers\* Midcontinent Broadband service (5 Mbps x 1 Mbps) for a low monthly rate. Lifeline subscribers may also receive a standard or wireless modem at no charge and free installation. Midcontinent Broadband service must be in the eligible participant's name. (Only ONE Broadband credit per household services.)

**To Apply**, complete form on other side, attach the required documents then mail to:

Midcontinent Communications  
P.O. Box 5010  
Sioux Falls, SD 57117-9908

## Important to Remember

- Willfully making false statements to obtain Lifeline Assistance benefits can result in de-enrollment or exclusion from the program.
- Only one Broadband Lifeline service is available per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses and is not permitted to receive Lifeline benefits from multiple providers. Violation of the one-per-household limitation will result in the subscriber's de-enrollment from the program.
- Lifeline is a non-transferable benefit and the subscriber may not transfer his/her benefit to any other person.

Lifeline assistance is also available for eligible telephone subscribers. To find out more call 1.800.888.1300



\* Midcontinent Broadband Lifeline is available to qualifying new and current customers. Midcontinent Broadband Lifeline is not a promotion or special offer, but similar to Lifeline Phone, it is intended to serve families who are unable to afford traditional broadband connections. It is a pilot program available from August 2013-June 2014. In June 2014, we will reevaluate the viability of the service and reserve the right to expand, discontinue or alter based on business assessment. Services not available in all areas. Some restrictions may apply.

# Midcontinent® Broadband Lifeline Assistance Form (please print)

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Middle \_\_\_\_\_

Street Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Billing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

(Fill in only if different than service address)

Is this a permanent or temporary residence for you?  Permanent  Temporary (Temporary addresses must be verified every 90 days.)

Check the box that best describes where you live:  I live on Tribal Land  I do not live on Tribal Land

Date of birth: Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_ Last four digits of your Social Security #: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Number of people living in your household: \_\_\_\_\_

## Qualifications and Instructions:

People who are currently participating in at least one of the following or have an annual income at or below 135%\*\* of the Federal Poverty Guideline can qualify for Midcontinent's Lifeline Assistance program. **Service must be in the name of the eligible participant.** And, to the best of your knowledge, the household is not already receiving Midcontinent® Broadband Lifeline service. You may need to re-certify eligibility at any time – failure to re-certify will result in de-enrollment and termination of benefits.

### 1. I receive benefits from the following program(s):

*(Check all that apply and attach proof.)*

- Medicaid/Medical Assistance
- Federal Public Housing (FPHA) or Section 8 Assistance
- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP)  
formerly known as Food Stamps
- Low-Income Home Energy Assistance Program (LIHEAP)
- National School Free Lunch Program
- Minnesota Family Investment Program (MFIP)
- Temporary Assistance for Needy Families (TANF)
- Tribally Administered Head Start  
(for those meeting income qualifying standard)
- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families (TTANF)

### 2. I do not receive benefits from any of the programs listed under Part 1, however my income is at or below 135% of Federal Poverty Guideline.

*Please attach a tax return as stated below and one more additional item for proof of income if you did not check any boxes in #1. Proof of income must be valid and current.*

#### Required:

- Last year's State, Federal or Tribal Tax Return

#### Pick one more additional proof of income:

- A Federal or Tribal notice letter of participation in General Assistance Program
- Veterans Administration Benefits Statement
- Current annual income statement from employer
- Social Security Benefits Statement
- Other official document that proves total household income: \_\_\_\_\_

*I agree to notify Midcontinent Communications within 30 days should any of the following become true: (1) if I no longer participate in any of the above qualifying programs (2) my income rises above 135% of the Federal Poverty Guideline (3) if my address changes, I will provide the new address. Midcontinent offers this product as an additional service to our customers. Any false or misleading application or document submission for Broadband Lifeline service from Midcontinent could result in suspension or disconnection of the service as well as all other penalties as allowed by law.*

Applicant Signature \_\_\_\_\_

Print Authorized Representative Name† \_\_\_\_\_

Date \_\_\_\_\_

Day Phone Number† \_\_\_\_\_ Date† \_\_\_\_\_

**To Apply**, complete this form, attach the required documents then mail to:

Midcontinent Communications  
P.O Box 5010  
Sioux Falls, SD 57117-9908

*†Fill in only if you are an "Authorized Representative" for the applicant; are submitting this form on behalf of this customer and are willing to assist the applicant in seeking Lifeline service discounts.*

1.800.888.1300 • midcocomm.com

